

ERP Implementation Support

SSSI and RWD Technologies have combined resources to provide a wide variety of end-user ERP support services. Our qualified staff members will develop and implement performance-based training, documentation, and performance support solutions.

About SSSI

SSSI is an Information technology company that has been providing a wide range of systems development and support services for over 15 years. Services are delivered in four primary areas: Systems and Software Engineering, Web Site Design and Development, Technical and End-User training, and Customer Support.



About RWD

RWD, founded in 1988, is a leading provider of Enterprise Systems Support Solutions. They have been involved in over 200 ERP implementations covering SAP, Oracle and PeopleSoft systems. Internet technologies are being used in many of these implementations to disseminate knowledge globally throughout customer organizations.



We help clients optimize business processes, define how their people and systems will work together, and provide the training and online support to ensure optimal performance.



- **Optimization and Post-Go-Live Support Services**

Provide clients with rapid assessment of performance improvement opportunities associated with their organization, user population, technology, and business processes.

- **End2End e-Learning**

End2End eLearning Internet-based training providing support to geographically dispersed users allowing companies to build skills, track competencies and deliver the right knowledge at the right time. Delivers both synchronous and asynchronous distance learning, interactive simulations, online testing and certification. Also contains a content library of over 55 major ERP business processes. Delivered as either a turnkey solution or one that is hosted by RWD.

- **Web-based Support Strategies and End User Training**

Context-sensitive help delivered over the intranet and internet, electronic document management, end user training, implementation of SAP R/3 Knowledge Warehouse, the PeopleSoft End User Training Product, and web-based solutions.

Aligning Key Elements for Business Transformation

We understand that your successful, sustained business transformation requires a careful alignment of people, organization, processes and technologies. We focus our solutions on those key elements:

People - We provide your employees with the knowledge, skills, and tools they need to perform successfully on the new system.

Organization - We help prepare your organization to accept and adopt the new system and processes.

Processes - We help define your new business processes and communicate them clearly and effectively to your organization.

Technology - We help design and configure your system to support your business goals and to provide real, lasting value.

Contact Information

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